

Department: Maintenance

Job Overview

Cleaner

Fixed term contract until December 2025

- Rate of pay £12.60 per hour
- North Wales, Field Based
- 40 hours per week
- Monday to Friday – 8am – 4.30pm



@ClwydAlyn





Job Overview

Cleaner

Department:	ClwydAlyn Property Maintenance
Salary	£12.60 per hour
Location	Field based, North Wales
Duration	Fixed term contract until December 2025
Hours	40
Work Pattern:	Monday - Friday 8am - 4.30pm

Job purpose: We are looking for someone to join our cleaning team as part of the Planned Works department. This position is primarily responsible for performing window and communal cleaning services for residential and commercial schemes, including interior and exterior cleaning of windows and communal areas to the required cleaning specification.

Qualifications: This role requires an Enhanced Disclosure & Barring Service (DBS) check which we pay for.
This this role right for me?

To be successful as a Cleaning Operative, you should exhibit strong attention to detail and a commitment to maintaining high cleanliness standards. Excellent time management and organisational skills are essential for completing tasks within prescribed timescales and managing cleaning supplies effectively.

Good physical fitness is necessary for tasks involving the use of lightweight extension poles. Effective communication skills and a customer-focused attitude are crucial for interacting with residents, tenants, colleagues, and supervisors. Additionally, the ability to follow health and safety protocols and a proactive approach to training and development will ensure compliance with company procedures and legislation. If you possess these personal characteristics, this role could be a great fit for you.



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Working at ClwydAlyn

As a Cleaning Operative at ClwydAlyn, you'll use your attention to detail and organisational skills to ensure communal, commercial, and residential properties are spotless and well-maintained.

Embracing our values of trust, hope, and kindness, you'll provide excellent customer service, maintain safety and cleanliness, and work flexibly to meet community needs. Your role fosters a supportive and inclusive environment, building trust through reliable and thorough cleaning, offering hope by maintaining high living standards, and demonstrating kindness in all interactions, making a meaningful impact on residents' lives.

Key Skills and Core Functions

Your main duties will include, although not be limited to:

1. **Window Cleaning:** Use light-weight extension poles or water-fed extension poles and a water purification system for cleaning external windows.
2. **General Cleaning:** Perform cleaning tasks to support maintenance services in void, communal, commercial, and residential properties.
3. **External Area Maintenance:** Ensure external communal areas are well-maintained and free from rubbish and weeds, including removal of domestic and bulk items as necessary.
4. **Stock Management:** Assist in the efficient and effective management of cleaning supplies, making orders as needed, and maintaining a clean and fully stocked work van.
5. **Electronic Scheduling:** Follow an electronic schedule and update it upon task completion.
6. **Health and Safety Compliance:** Work in line with all health and safety requirements, company procedures, and legislation, completing any necessary training and development.
- 7.

Skills and Qualifications

The successful candidate must have.

- The ability to maintain a high standard of cleaning to ensure a clean and safe environment
- An awareness of health and safety and alert any issues as appropriate.
- A good working knowledge of COSHH i.e., Control of Substances Hazardous to Health Regulations 1994

A full UK Driving License



As well as a free meal every day for all staff, other benefits include:



Health benefits

We offer a range of health related benefits including a Cycle to Work scheme, Eye Care scheme and Health Care Cash Plan.

We also offer a free and confidential counselling service to all staff.



Annual Leave

We offer 25 days plus bank holidays increasing to 30 days after 5 years' service.

Additional flexibility to buy and sell up to 5 days annual leave (pro rata).



Enhanced sickness pay

Enhanced sickness pay after 1 years service rising to a maximum of 3 months full pay, 3 months half pay.

In serious and life threatening situations we agree support on an individual basis.



Dedicated Wellbeing Support

We know that fostering high levels of wellbeing is good for people, the organisation and the communities we work within. We are committed to creating positive, flexible working environments where individuals and communities can thrive.

We have a dedicated Workplace Wellbeing Team and we provide a wide range of support and wellbeing-related benefits to support good mental, physical and social wellbeing.



Families are important

We offer 4 months full pay and 5 months half pay when on Maternity, Adoption or Shared Parental Leave.

We also offer an agile and flexible working environment to support families and carers.



Pension

Defined Contribution pension scheme with matched contributions (up to 8%) and death in service benefit 3 times your salary.



Financial wellbeing and support

We offer a range of support including access to savings and loans through a credit union, access to support from our in-house Welfare & Money Advice Team and access to a free lunch for all staff.



Learning & Development

Investing in the personal development of staff to reach their potential is our priority.

Through formal training, on the job learning, coaching and mentoring, we provide a learning environment that is supportive for each person to build skills that will help them be great in their job today but also enable them to grow a career with us for the future.



ClwydAlyn



You can send a CV, Audio note or Video to the email address

recruitmentca@clwydalyn.co.uk

You can also apply online by visiting our website
www.clwydalyn.co.uk/work-for-us

Come have a conversation with us, we look forward to hearing from you!

Good luck!

